

JELD WEN®

CUSTOMER SERVICE

Call the dedicated Dealer line at 877-657-7272

For Vinyl Window/Patio Doors, Press 1

For Wood Window/Patio Doors, Press 2

For Interior/Exterior Doors, Press 3

For Auraline®, Press 4

*FOR EMAIL INQUIRIES, PLEASE CONTACT
YOUR REGIONAL SUPPORT REPRESENTATIVES*

Vinyl Window Email Assistance

vinyleast@jeldwen.com

vinylmidwest@jeldwen.com

vinylsouth@jeldwen.com

vinylwest@jeldwen.com

Bend Wood Window Email Assistance

bendeast@jeldwen.com

bendmidwest@jeldwen.com

bendsouth@jeldwen.com

bendwest@jeldwen.com

Hawkins Wood Window Email Assistance

hawkinseast@jeldwen.com

hawkinsmidwest@jeldwen.com

hawkinssouth@jeldwen.com

hawkinswest@jeldwen.com

Rantoul Wood Window Email Assistance

rantouleast@jeldwen.com

rantoulmidwest@jeldwen.com

rantoulsouth@jeldwen.com

rantoulwest@jeldwen.com

Auraline® Email Assistance

AuralineSupport@jeldwen.com

DOORS

INTERIOR & EXTERIOR DOORS

Doors East:

doorseast@jeldwen.com

Doors West:

doorsales@jeldwen.com

CUSTOMER CARE:

FOR WARRANTY AND AFTER-SALES SERVICE

IMMEDIATE ASSISTANCE:

Call the dedicated Dealer line at 833-780-2273

Submit a New Claim

Access Partners Portal, Select Customer Care tab,
select Dealer Self Service.

Claim Status

Dealer Self Service will provide access to claim status

Email Assistance

JWwarranty@jeld-wen.com

Contact DSSsupport@jeldwen.com for technical support

